

IMMIGE Privacy Policy

IMMIGE.com is a service provided by IMMIGE Limited, of Comer Business & Innovation Centre North London Business Park, Oakleigh Road South London N11 1GN, United Kingdom. This Privacy Policy explains our policies and procedures for collecting, using, and disclosing your information. Users can access the IMMIGE.com service (the "Service") through our website IMMIGE.com, through APIs, and through third parties. A "Device" is any computer used to access the IMMIGE.com Service, like a desktop, laptop, mobile phone, tablet, or other consumer electronic device. This Privacy Policy applies to your access to the IMMIGE.com Service, in whichever way you access it. To be able to provide our Services, we require your consent to the collection and storage of your information. All of the different forms of data, content, and information described below are collectively called "information".

The information we collect and store

We may collect and store the following information when using the IMMIGE.com Service:

Information You Provide: When you register an account, we collect some personal information, such as your name, email address, phone number, home and/or business postal addresses. If you are creating a new "Package", "Post" or "Project" then we will also collect information about that particular creation, and you can upload attachments such as images, video or documents to the service. You may also provide us with your contacts' email addresses when sharing requests with them. If you are paying for part of the IMMIGE.com Service, then we will collect your billing details, including card details and billing address.

Log Data: When you use the Service, we automatically record information from your Device, its software, and your activity using the Services. This may include the Device's Internet Protocol ("IP") address, browser type, the web page visited before you came to our website, information you search for on our website, location preferences, identification numbers associated with your Devices, your mobile carrier, date and time stamps associated with transactions, and other interactions with the Service.

Cookies: We also use "cookies" to collect information and improve our Services. A cookie is a small data file containing a string of characters that is sent to your Device

when you visit a website. When you visit the website again, the cookie allows that site to recognise your browser. Cookies are used on IMMIGE.com to store visitor preferences and other technical information required for the functionality of the Service. No personal information is stored in these cookies. You can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some website features or services may not function properly without cookies. More specific information about Cookies and how they are used, how they can be deactivated. More specific information about cookies can be found in our specific Cookie Policy:

https://immige.s3.eu-west-2.amazonaws.com/app/snrFiles/IMMIGE_Cookie_Policy.pdf

Persons under 18: IMMIGE.com is not marketed toward persons under the age of 18. If we discover that personal information was inadvertently collected about individuals under the age 18, we will promptly delete such information.

How we use personal information

Personal Information: In the course of using the Service, we may collect personal information that can be used to contact or identify you ("Personal Information"). Personal Information is or may be used: (i) to provide and improve our Service, (ii) to administer your use of the Service, (iii) to better understand your needs and interests, (iv) to personalise and improve your experience, and (v) to provide updates and product announcements.

Geo-location Information: When using the service, we may use your Device's Internet Protocol ("IP") address to identify your approximate geographical location. Some photos you upload to IMMIGE.com may also contain recorded location information. We may use this information to optimize your experience.

Analytics: We also collect some information (ourselves or using third party services) using logging and cookies, which can sometimes be correlated with Personal Information. We use this information for the above-mentioned purposes and to monitor and analyse use of the Service, for the Service's technical administration, to increase our Service's functionality and user-friendliness, and to verify if users have the authorization needed for the Service to process their requests. This information includes the date and time of your visit, the source of your visit and demographic information such as your age and gender.

Information sharing and disclosure

Your Use: We will display your Personal Information on your profile page and elsewhere on the Service according to the preferences you set in your account. Any information you choose to provide, should reflect how much you want others to know about you. Please consider carefully what information you disclose in your profile page, and your desired level of anonymity. You can review and revise your profile information at any time. Through certain features of the Service, you may also have to ability to make some of your information public. Public information may be broadly and quickly disseminated.

Service Providers, Business Partners and Others: We may use certain trusted third-party companies or individuals to help us provide, analyse and improve the Service (including but not limited to data storage, maintenance services, database management, web analytics, payment processing, and improvement of the Service's features). These third parties may have access to your information only for purposes of performing these tasks on our behalf and under obligations similar to those in this Privacy Policy.

Compliance with Laws and Law Enforcement Requests; Protection of IMMIGE Limited's Rights: We may disclose to parties outside IMMIGE.com content and information about you that we collect when we have a good faith belief that disclosure is reasonably necessary to (a) comply with a law, regulation or legal request; (b) protect the safety of any person from death or serious bodily injury; (c) prevent fraud or abuse of IMMIGE.com or its users; or (d) protect IMMIGE Limited's property rights.

Business Transfers: If we are involved in a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction, but we will notify you (for example, via email and/or a prominent notice on our website) of any change in control or use of your Personal Information or Files, or if either become subject to a different Privacy Policy. We will also notify you of any choices you have regarding the information.

Non-Private and Non-Personal Information: We may disclose your non-private, aggregated, or otherwise non-personal information, such as usage statistics of our Service.

Changing or deleting your information

If you are a registered user, you may review, correct, update or delete the Personal Information provided in your registration or account profile by changing your "account settings". If your personally identifiable information changes, or if you no longer desire our Service, you may update or delete it by making the change on your

account settings. In some cases, we may retain copies of your information if required by law.

We provide ways for you to stop all email communications you receive from us. Please see the 'unsubscribe' link that we include in each email message.

Data retention

We will retain your information for as long as your account is active, or as needed to provide you services. We may retain and use your information as necessary to comply with our legal obligations, to resolve disputes, and enforce our agreements. Consistent with these requirements, we will make an effort to delete your information quickly upon request. Please note however, that there may be latency in deleting your information from our servers.

Access to your information

If you would like to know what information we have stored about you, please contact our compliance officer at support@immige.com. We will process your request and send all information to you within 30 days of having received your request, free of charge. Because of the complexity and time-consuming nature of such a 'subject access request', we reserve the right to charge a nominal fee for each additional subject access request, if abuse is reasonably suspected.

Security

The security of your information is important to us. Whenever you submit content using our Service, we encrypt the transmission of that information using Secure Socket Layer technology (SSL). We follow generally accepted standards to protect the information submitted to us, both during transmission and once we receive it. No method of electronic transmission or storage is 100% secure however. Therefore, we cannot guarantee its absolute security.